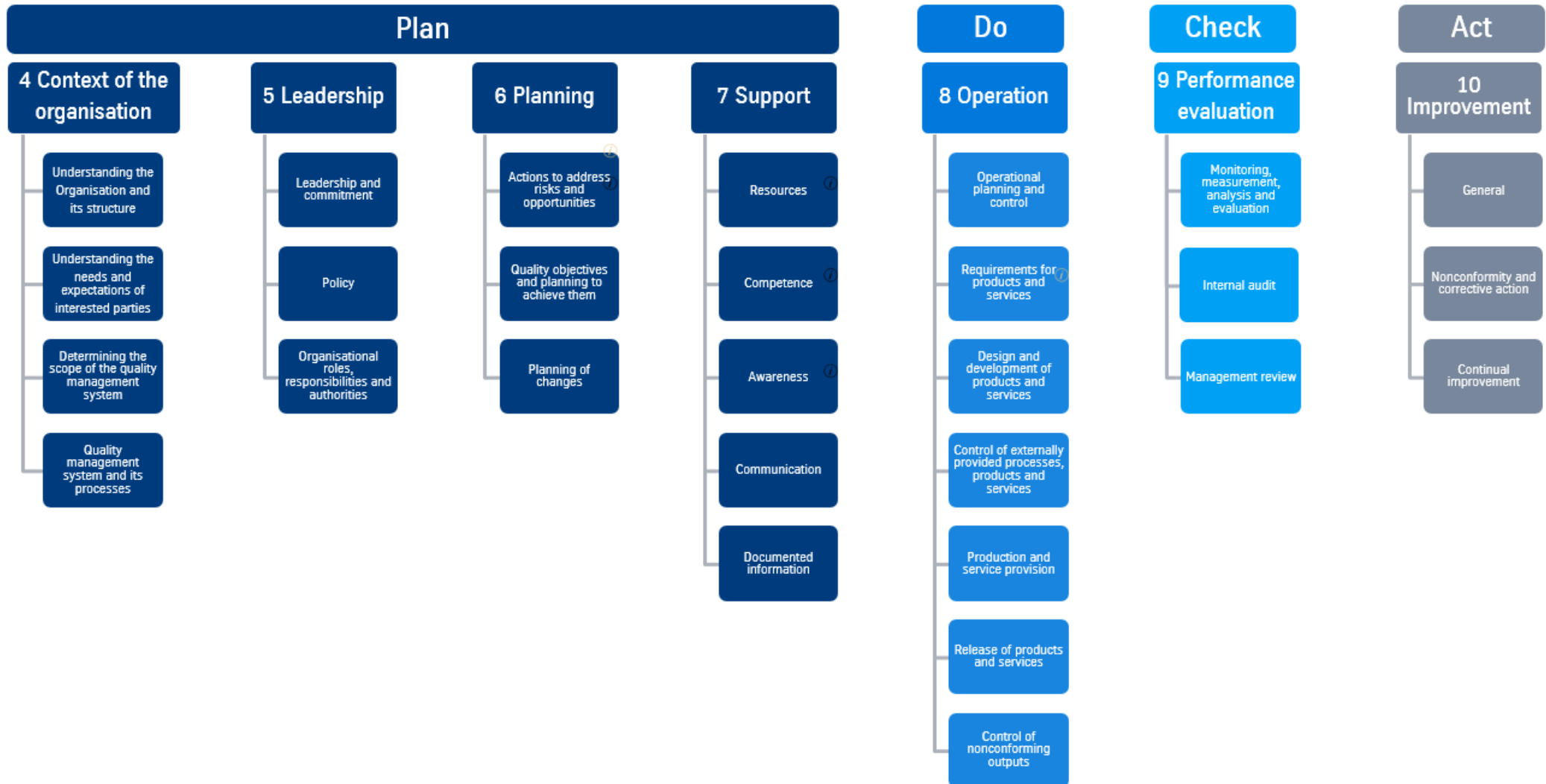




company name and adress	thyssenkrupp Rasselstein GmbH Koblenzer Straße 141, 56626 Andernach Germany (Head Office and manufacturing side)
homepage	https://www.thyssenkrupp-steel.com/en/products/packaging-steel/packaging-steel-overview-2.html
employees	2.400
processes	Tinplate and ECCS/TFS manufacturing: pickling, cold rolling, BA- and CA-annealing, temper rolling, tin coating or ECCS coating, coil laminating, sheet cutting, sheet lacquering, coil slitting
products	Tinplate or special chromium-coated packaging steel in thicknesses from 0.100 mm to 0.499 mm and widths from 10 mm to 1,200 mm Organic coating with lacquer and/or foil on request
product range	https://www.thyssenkrupp-steel.com/media/content_1/branchen/product_range_packaging_steel_thyssenkrupp.pdf





High-Level-Structure	Category	Topic	Description
4.3	Certificates	Valid certificates	ISO 9001: 2015, IATF 16949:2016, ISO 14001:2015, ISO 45001:2018, ISO 50001:2018, HACCP/GMP
4.3	Certificates	Download of valid certificates	https://www.thyssenkrupp-steel.com/en/company/operations-and-business-units/packaging-steel/certificates/zertifikate.html
4.3	Certificates	Valid certificates	No certification according to ISO 22000, BRC, GFSI
4.4	Processes	Processes carried out on site	Pickling, cold rolling, degreasing/annealing, temper rolling, surface finishing, coating, shop finishing, packaging
5.1.1.1	Corporate Social Responsibility (CSR)	Ethical principles	thyssenkrupp Rasselstein has a Code of Conduct and a Supplier Code of Conduct.
5.1.1.1	Corporate Social Responsibility (CSR)	Complaints office	Compliance incidents can be reported anonymously (email, phone, postal service).
5.1.1.1	Corporate Social Responsibility (CSR)	Human rights	thyssenkrupp Rasselstein recognizes the principles of universal human rights.
5.1.1.1	Corporate Social Responsibility (CSR)	Supply chain regulation EU 2017/821	Supply chain due diligence obligations for Union importers of tin, tantalum, tungsten, their ores and gold originating from conflict-affected and high-risk areas are met according to the supply chain regulation.
5.1.1.1	Corporate Social Responsibility (CSR)	SEDEX-SMETA	The 4-pillar SMETA standard is complied with. The last audit took place in December 2018.
5.2	Corporate policy	Quality policy	Quality policy is in place, communicated and published.
5.3	Roles, responsibilities and authorities	Job descriptions	Job descriptions are available for all positions.
6.1.2.3	Emergency/crisis management	Customer supply	thyssenkrupp Rasselstein has a structured Business Continuity- / Disaster Recovery Plan
6.2	Emergency/crisis management	Delivery performance	A target value is set.
6.2	Quality objectives	Performance appraisal / performance pay / bonus	Performance appraisals (performance pay / bonuses) are used in the collective bargaining and non-tariff areas.
7.1.3	Infrastructure	Staff changing rooms	The production staff has changing rooms and lockers for personal belongings.
7.1.4	Infrastructure	Cleanliness in production area	Cleaning schedules are defined for each production area. The condition is checked during inspection rounds.



7.1.4	Infrastructure	Smoking areas	In general, smoking is prohibited on company premises. Smoking is only permitted in designated areas.
7.1.5	Laboratory	Internal laboratory	At the inspection station, one outgoing goods inspection is carried out for each cold-rolled strip. The outgoing goods inspection follows an inspection plan (for example: tensile test), which is based on tinplate standard DIN EN ISO 10202 or on the customer order.
7.1.5	Laboratory	Outsourced laboratory testing	Institute Nehring
7.1.5	Test/measuring equipment	Test/measuring equipment	All quality-relevant test/measuring equipment is subject to inspections and is checked regularly. The inspection of test equipment is monitored and documented centrally. Responsible persons are defined to ensure calibration. The test equipment officer defines the framework for test equipment monitoring.
7.1.5	Test/measuring equipment	Tensile test	All testing/measuring equipment used in material testing is certified and regularly calibrated.
7.2	Qualifications, training	Qualifications	The necessary qualifications are defined for each workplace. Lacking qualifications are acquired through qualification measures. The following qualification measures take place: Training courses, seminars, instructions
7.2	Qualifications, training	Further education	thyssenkrupp Rasselstein has development programs to prepare staff for specialist and management careers.
7.2	Qualifications, training	Occupational health care	Occupational health and safety measures are defined and performed for each workplace.
7.2	Qualifications, training	Medical health program	thyssenkrupp Rasselstein has a health program with voluntary preventive medical examinations.
7.5.1	Documented information	Quality management manual	thyssenkrupp Rasselstein has a manual on the integrated management system.
7.5.3	Documented information	Retention periods	As a rule, steered documents are kept for 6 years.
8.2	Documented information	Customer inquiries	Customer inquiries are checked for feasibility during an inquiry meeting.
8.3	Documented information	Product development	Product development is carried out according to product lifecycle management (PLM). After successful qualification, the series release of products takes place. Documentation in CPM
8.4.1	Purchasing	Supplier management	Quality-relevant products are only procured from approved suppliers. Technical specifications and, if necessary, quality assurance agreements have been made with the suppliers.



8.4.2	Purchasing	Supplier audit (2nd party audit)	thyssenkrupp Rasselstein has an audit program for supplier audits. The audits are usually carried out according to the VDA 6.3 standard. Other standards such as Corporate Social Responsibility, ISO 45001, ISO 14001 can also be part of the audit.
8.4.2	Purchasing	Incoming goods inspection	For quality-relevant products.
8.4.2	Purchasing	Access control	Access to the factory premises is only granted to registered persons. Random checks are carried out at the factory exit.
8.4.2	Purchasing	Outsourced processes	Galvanizing is carried out by HFP Bandstahl in Bad Salzungen.
8.4.2	Purchasing	Outsourced service	External craftsmen support the maintenance of production facilities.
8.4.2	Purchasing	Conflict minerals	The company has a statement on conflict minerals. It can be viewed on request.
8.5	Production	Reference samples	Rasselstein does not hold keep reference samples.
8.5	Production	Works test certificates	Works test certificates are provided in coordination with the customer.
8.5	Production	Non-compliant products	Non-compliant products are marked and steered according to a defined procedure. Products that are not within the specification will not be shipped to customers without prior approval.
8.5.1	Production	Maintenance	thyssenkrupp Rasselstein carries out preventive and proactive maintenance. Maintenance is planned, carried out and followed up under SAP control.
8.5.1	Production	Control plan	A control plan of process parameters and product characteristics is specified for each production process.
8.5.2	Production	Labeling / traceability	All products are clearly marked (identifiable) and traceable. Traceability tests are carried out regularly as part of internal audits.
8.5.4	Production	Storage conditions	Intermediate and final products are stored in a protective environment. The first-in-first-out principle is applied. The storage conditions are checked regularly.
8.7	Complaints, recalls	Customer complaints	thyssenkrupp Rasselstein has a process for handling customer complaints. Procedure: <ul style="list-style-type: none"> - Determine immediate action - Analyze cause - Determine corrective action - Check effectiveness
8.7	Complaints, recalls	Recall process	thyssenkrupp Rasselstein has a recall process in place.



8.7	Logistics	Transport	<p>Product transport takes place by: Rail Ship Truck</p> <p>The transport is carried out by the transport service providers in accordance with the agreed Incoterms. Loading regulations are defined for each type of transport and communicated to the transport companies. The transport is regularly checked on site.</p>
9.1	Logistics	Process capability analysis	Due to a 100% outgoing goods inspection, no process capabilities are stated.
9.1	Logistics	Statistical process control (SPC)	Statistical process control (SPC) is used to monitor product characteristics and process parameters.
9.1.2	Process control	Customer satisfaction analyses	<p>Customer satisfaction analyses are carried out at regular intervals. The continuously incoming supplier evaluations are also analyzed.</p> <p>The last customer satisfaction analysis took place in 2018.</p>
9.2	Audit	Internal audits	<p>Internal audits are carried out according to an audit program. The specifications of ISO 9001 and IATF 16949 are observed.</p> <p>Internal audits conducted in accordance with the standards: ISO 9001: 2015, IATF 16949:2016, ISO 14001:2015, ISO 45001:2018, ISO 50001:2018, HACCP/GMP</p>
9.2	Audit	Customer audits	Audits are carried out in coordination with the customer.
9.3	Management review	Management review	The management review takes place annually.



10.2.3	Troubleshooting	Troubleshooting	thyssenkrupp Rasselstein has a structured troubleshooting process. In case of non-conformities - Determine immediate action - Analyze cause - Determine corrective action - Check effectiveness Depending on the non-conformity, it is documented.
10.2.5	Troubleshooting	Liability insurance	thyssenkrupp Rasselstein has a product liability insurance.
10.3	CIP	Continuous improvement process (CIP)	A continuous improvement process (CIP) is applied as a key tool in every team.
	HACCP/GMP	Pest control	Pest control is carried out by an external service provider. The bait spots are marked and documented on a map. The checks are carried out after a 4-week interval. The external service provider is certified and qualified to carry out pest control. The substances used are registered. Inspection means used for: - Rodents - Flying insects
	HACCP/GMP	HACCP audit (3rd party)	The last external audit took place on 8/31/2020.
	HACCP/GMP	PRP/PRPO and CCP	Steering points are identified and recorded in the control plans.
	HACCP/GMP	Cross-contamination	Institute Nehring
	HACCP/GMP	Staff hygiene	Hygiene guidelines are stated as instructions. Additional content: Use of glass
	HACCP/GMP	Hygiene of external staff	External staff is instructed on hygiene guidelines as part of the safety briefing.
	HACCP/GMP	Eating and drinking	In HACCP zones eating and drinking is only allowed in the designated areas.
	HACCP/GMP	Silicone/Teflon	The process is free of silicone and Teflon.
	HACCP/GMP	Food defense	The plant premises are protected against unauthorized access. Only registered persons can enter the plant premises using a pass.



HACCP/GMP	Glass breakage	No glass or breakable material may be used in the HACCP areas. In case of glass breakage, there is a procedure for reporting glass breakage.
Environmental management	Environmental policy	Environmental policy in place, communicated and published.
Environmental management	Environmental influences / effects	Relevant environmental aspects have been identified and documented.
Environmental management	Recycling rate	Data is collected and published regularly.
Environmental management	Waste rate	The waste rate is approx. 130 kg per ton.
Environmental management	Environmental targets	Team-specific targets are regularly defined in accordance with ISO 14001.
Environmental management	Waste management	Waste is separated.
Environmental management	Chemical register	The introduction of chemicals is subject to an approval process. All approved chemicals are listed in a chemical register with technical data sheets.
Environmental management	Chemical storage	Chemicals are stored appropriately
Environmental management	Reportable environmental incidents	Incidents are recorded and reported in accordance with ISO 14001.
Environmental management	Sustainability strategy	https://www.thyssenkrupp-steel.com/en/company/business-units/packaging-steel/sustainability/
Energy management	Energy projects	Energy management ISO 50001, monitoring energy consumption, budget for energy efficiency, heat recovery at CAL
Safety/health protection	Accident rate (TRIR)	FY 19/20: TRI = 18.4 accidents/1 million h (doctor's visit+replacement activity+time off work); in both cases the value of the past FY should always be stated.
Safety/health protection	Reportable safety/health incidents	FY 19/20: LTIR = 2.4 accidents and lost time/1 million hrs
Safety/health protection	Occupational health care	Occupational health and safety measures are defined and performed for each workplace.
Safety/health protection	Health-promoting company	Promoting the individual health of our employees is an important contribution to the long-term success of our company. To this end, we can offer every employee a wide range of health promoting measures.
Safety/health protection	Gym	A free gym is available to all employees to maintain, improve or restore physical performance levels.
General company information	Childcare	The company has its own childcare facility. Agreements on flexible working are also in place.



General company information	Business license	thyssenkrupp Rasselstein is registered in the German commercial register (<i>Handelsregister</i>) as a 'GmbH'—'limited liability company'. Koblenz District Court Commercial Register Part B 13990 (<i>HRB</i>). Excerpt of the commercial register is available on request. DUNS number 31-278-3046
General company information	Professional associations	The company is a member of the employer association "vem".

ppa. Clarissa Odewald
Head of Sales Overseas

ppa. Thomas Denkel
Head of Sales Europe

ppa. Dr. Heiner Schäfgem
Head of Technical Customer Service